

TERMS & CONDITIONS

Last updated: 10 February 2026

These Terms and Conditions (“Terms”) govern your access to and use of the Ardona platform, website, and services operated by **Ardona Software SRL** (“Ardona”, “we”, “us”, “our”).

Website: <https://ardona.ai>

Company: Ardona Software SRL

Registered in: Romania

By accessing or using our services, you agree to be bound by these Terms. If you do not agree, you must not use our services.

1. Services Overview

Ardona provides:

- AI-powered audits and assessments
- Automation recommendations and roadmaps
- Business intelligence insights
- Software tools and dashboards
- Optional implementation services

All outputs are provided for **informational and strategic purposes only**.

Ardona does **not** guarantee specific business outcomes, financial results, or performance improvements.

2. Eligibility

To use Ardona, you must:

- Be at least 18 years old
- Have the legal authority to enter into binding agreements
- Use the platform on behalf of yourself or an authorized organization

By using the services, you confirm that you meet these requirements.

3. Account Registration

To access certain features, you must create an account.

You agree to:

- Provide accurate and complete information
- Keep your login credentials secure
- Be responsible for all activity under your account

We reserve the right to suspend or terminate accounts that violate these Terms.

4. Use of the Platform

You agree **not** to:

- Use the platform for unlawful purposes
- Reverse engineer or attempt to extract source code
- Abuse, disrupt, or overload the system
- Provide false or misleading information
- Use outputs to create competing products

We may restrict or terminate access if misuse is detected.

5. AI-Generated Outputs and Limitations

Ardona uses artificial intelligence systems, including third-party AI models (such as Google Gemini), to generate audits, insights, and recommendations.

You acknowledge and agree that:

- Outputs are generated automatically
- Outputs may contain errors or inaccuracies
- Outputs are not legal, financial, or professional advice
- Final responsibility for decisions rests with you

You should independently verify any information before acting on it.

6. No Guarantees or Warranties

All services are provided “**as is**” and “**as available**”.

We make no guarantees regarding:

- Accuracy of outputs
- Business performance
- Revenue, savings, or ROI
- Availability or uptime

To the maximum extent permitted by law, we disclaim all warranties, express or implied.

7. Payments and Fees

Some services may require payment.

You agree that:

- Prices are displayed before purchase
- Fees are non-refundable unless stated otherwise
- Payment providers handle transactions securely
- We may update pricing at any time

Failure to pay may result in suspension or termination of services.

8. Intellectual Property

All content, software, designs, reports, and materials provided by Ardonia are the intellectual property of Ardonia Software SRL or its licensors.

You may:

- Use outputs internally for your business

You may not:

- Resell or redistribute outputs
- Claim ownership of Ardonia systems
- Remove proprietary notices

9. User Content

You retain ownership of the data and content you submit.

By submitting content, you grant Ardonia a limited, non-exclusive right to:

- Process data
- Generate outputs
- Improve the platform

This license ends when your account is deleted, subject to legal retention requirements.

10. Data Protection and Privacy

Your use of the platform is also governed by our **Privacy Policy**, which explains how we collect and process personal data.

By using Ardonia, you acknowledge and accept the Privacy Policy.

11. Suspension and Termination

We may suspend or terminate your access if:

- You violate these Terms
- You misuse the platform
- Required by law

You may terminate your account at any time.

Upon termination:

- Access ends immediately
- Certain data may be retained for legal purposes

12. Limitation of Liability

To the maximum extent permitted by law:

Ardona Software SRL shall **not** be liable for:

- Indirect or consequential damages
- Lost profits or revenue
- Business interruption
- Decisions made based on platform outputs

Our total liability shall not exceed the amount paid by you to Ardonia in the preceding 12 months.

13. Indemnification

You agree to indemnify and hold harmless Ardona Software SRL from claims arising from:

- Your misuse of the platform
- Your violation of these Terms
- Your reliance on AI-generated outputs

14. Third-Party Services

The platform may integrate third-party tools or services.

We are not responsible for third-party systems, availability, or data practices.

Use of third-party services is at your own risk.

15. Changes to the Terms

We may update these Terms at any time.

Updated Terms will be posted on our website with a revised “Last updated” date.

Continued use of the services constitutes acceptance of the updated Terms.

16. Governing Law and Jurisdiction

These Terms are governed by the laws of **Romania**.

Any disputes shall be subject to the exclusive jurisdiction of the courts of Romania.

17. Contact Information

For questions regarding these Terms, contact:

Ardona Software SRL

Website: <https://ardona.ai>

Email: dan.buica@ardona.ai